BAGGAGE ACCEPTANCE REQUIREMENTS

To ensure the safety of our passengers, employees and aircraft operations, all baggage presented for carriage must be suitably packed and capable of withstanding normal handling throughout the journey.

Passengers are responsible for ensuring their baggage is:

- Durable, secure and purpose-built for travel.
- Properly closed, with all contents fully contained.
- Free from damage, tears, broken zippers, loose straps or protruding items.
- Packed in a way that does not pose a risk of injury to staff or damage to other baggage or aircraft equipment.
- Within the applicable size and weight limits.

The following may **not** be accepted for carriage:

- Damaged, overfilled or poorly secured baggage.
- Lightweight bags, shopping bags, paper boxes or other containers that are not suitable for air travel.
- Baggage with exposed sharp edges or items that may endanger employees during handling.
- Bags that are likely to break, spill or disintegrate during transport.
- Oversized or excessive baggage that cannot be safely accommodated on the aircraft.

Example of a bag that can easily tear during handling

Passengers travelling with large groups, sporting equipment or significant amounts of baggage may be required to purchase additional baggage allowance, where applicable.

Valuable, fragile and perishable items outlined in the Skytrans Australia Terms and Conditions must not be packed in checked baggage and must be carried on the passenger's person or in cabin baggage.

The airline and its authorised handling agents reserve the right to refuse, or require passengers to repack, secure or redistribute the contents of any baggage deemed unsafe or unsuitable for carriage.

These requirements are in place to protect passengers, employees and aircraft operations, and to minimise delays, injuries and damage during transport.

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